

QUALITY POLICY STATEMENT

The principal objective of Inspectahire's Quality Policy Statement is the continuing commitment to development and review in all areas of the business, leading to continual improvement by evolving our processes and identifying our stakeholder requirements, with the intention of providing our clients with the quality of service they expect from a professional organisation.

Support our goals, our policy is to set and monitor quality objectives and performance indicators by:

- Commitment to work with organisations and customers to establish and maintain the highest quality standards.
- Commitment to our PDCA cycle to continually improve quality performance in all areas of the business management system.
- Striving to achieve the highest quality of our service and products on time and within budget.
- Have an engaged management team actively involved in reviews of audit results and feedback from all areas of the business
- Provide a safe and professional service.
- Continuous training and development of employees enabling company processes and activities to be delivered by competent personnel.
- Commitment to customer service & customer satisfaction and gathering of customer feedback.

Identifying our customers' requirements so to provide products and services which consistently match the specification, performance & quality standards set by Inspectahire, or agreed with our customers. Committing to provide an excellent service which consistently meets customer expectations and is implemented throughout all phases of contract performance.

To assist in establishing, achieving, and continually reviewing Company and business management system objectives, we are committed to operating in a manner that sustains our certification awarded in accordance with the International Quality Standard ISO 9001:2015.

Doing so provides continual quality review and improvement in our Business Management System. It is the Company's belief that in operating to these standards, it will be more effective, efficient, meet the requirements and wherever possible exceed the expectations of our customers.

Authorised by:

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Date: 21/08/2023 (Review period is within 13 months)

Quality Policy Statement 2023 - 2024

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